



Guarantee conditions

In addition to the statutory warranty, **MÜLLER-LICHT International GmbH, Goebelstrasse 61/63, 28865 Lilienthal** provides a warranty on selected MÜLLER-LICHT LED products for the warranty period printed on the packaging, starting from the time the consumer takes delivery of the product. The guarantee is applicable within the EU and Switzerland and is only applicable for non-commercial use. The consumer's statutory rights in the event of product defects (warranty rights) remain unaffected and can be exercised free of charge.

If a product should fail within the guarantee time after the purchase date due to a product defect, the purchaser will receive a replacement free of charge. A prerequisite is that the product has been operated in accordance with MÜLLER-LICHT specifications. Information on this can be found on the packaging of the MÜLLER-LICHT products as well as under the FAQs (www.mueller-licht.de/faq). Batteries are excluded from the warranty, even if they are part of a purchased product.

In the event of a failure, the claim must be properly submitted via the complaint form (www.mueller-licht.de/reklamation).

Furthermore, both the defective product and a copy of the receipt must be sent sufficiently stamped to MÜLLER-LICHT International GmbH at the address stated above. MÜLLER-LICHT reserves the right to check the guarantee claim itself. This requires sending the defective product for error analysis.